Knowledge Base

Alarm.com Slim Line Doorbell Camera - Quick Start Guide

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Visit alarm.com/doorbell for installation instructions.

Push Notifications

Use the Alarm.com app to set up instant alerts:

Button Pushed

Be notified when the doorbell button is pushed.

Motion

Be notified when the Doorbell Camera detects motion.

Tap on a doorbell notification to open the call screen so you can see and speak with your visitors.

Quick Tip: To respond to doorbell notifications even faster, check "Keep me logged in" on the Alarm.com app login screen.

Video Recording Rules

Use the Alarm.com app to choose which events trigger your Doorbell Camera video clip recordings:

Button Pushed

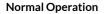Record when the doorbell button is pushed.

Motion

Record when the Doorbell Camera detects motion.

Event Triggered

Record when a sensor in your Alarm.com system is activated or an alarm is triggered.

Quick Tip: You can view recorded clips on the Alarm.com app and Customer Website.
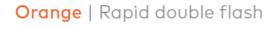
LED Reference Guide

Normal Operation

Green | Solid

Ready and working normally
Use the Alarm.com app or Customer Website to
choose a custom color in place of default green.

White | Solid

In Call mode
A call has been initiated or is occurring.

Requires Attention

Orange | Rapid double flash

No Wi-Fi connectivity
Check your Internet connection.

Blue | Rapid double flash

Power supply issue
Contact your installer.

Troubleshooting

Red | **Green** | Alternating flash

Push & hold ~**60 sec** until flashing

Wi-Fi Access Point Mode
Connect to the camera's temporary network
and use the app to update Wi-Fi settings.

Blue | Flashing

Push & hold ~**70 sec** until flashing

Power cycle
Reboots the camera.

Yellow | Flashing

Push & hold ~**80 sec** until flashing

Factory Reset
Use to factory reset the camera.
Deletes all Wi-Fi and configuration information.

Additional resources

Academy Enroll in the Alarm.com Doorbell Camera 201 training course today! For more information on accessing Academy Training, see How can I access the Training Center on the Dealer Website?.

Contact your installer or visit www.alarm.com/doorbell for helpful videos and a full LED Reference Guide.

If you are a professional installer, visit www.alarm.com/supportcenter.

Skybell Trim Plus

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